

# Endless Options, Inc. Annual Report July 1, 2013—June 30, 2014

#### Mission

Endless Options, Inc is dedicated to supporting people with developmental disabilities towards reaching their goals through individualized services in Howard County.

#### Values

Differences and similarities in all people

The rights and responsibilities that come with daily living

Lifelong learning opportunities

# Board of Directors

Leslie Prothero President

Tony Cook Vice-President

Joni Clayton Secretary/Treasurer

> Paul Byland Sally Hackman Eric Feutz Elaine Smith Ivan Moore



# Our Agency

- Celebrated 32 years of providing services in Howard County.
- Began the year with 53 employees and ended with 40. We experienced 11.5% turnover this year,
- Employee satisfaction came in at 90%.
- Employees received a total of 607 hours of training this year. In addition to all mandatory trainings, employees attended trainings on Tools for Choice, MACDDS conference, TouchPoint Autism Conference, and Supports for the Future.
- Five Central Methodist University students completed practicums and one student completed an internship.
- The Strategic, Accessibility, and Risk Management Plan, along with the Health and Safety Committee continue to be means of setting, tracking, and meeting both short and long term agency goals. Work began to implement a Cultural Competency committee and plan.
- Employees, consumers, and family members participated in the Fayette Christmas parade and won most creative float!

# Strategic Planning

- Held the 2nd Annual 5K Walk, Run, and Roll to bring awareness for Developmental Disabilities.
- Provided information via a window display during March for DD Awareness and in April for Autism Awareness.
- Held two state of the agency meetings to increase agency communication
- Administrative team active in a variety of community organizations including Rotary, Chamber of Commerce, Howard County Human Service Council, Howard County Helping Hands, Holiday House, and Fayette Armstrong Community Betterment.
- The Agency Team, or A Team, comprised of employees from all program areas, was developed to create a "yes" culture across the agency.

#### Contact Us:

222 East Davis
Fayette, Missouri 65248
(660) 248-5233
Fax: (660) 248-3779
info@endlessoptions.org







### Residential

- Supported a total of 6 individuals over the course of the year.
- By the end of the year, the residential program decreased in size to 4 individuals due to naturally occurring circumstances.
- 66% of stakeholders expressed satisfaction with residential services.
- Director of Residential Services took on additional duties to provide leadership to the Day Services program.

# Howard County Service

- 150 Howard County residents were served.
- Stakeholders indicated 66% satisfaction with service coordination services.
  - Service Coordination continued to build positive relationships with all of the providers in Howard County.



## Day Services



- Served 39 people at the Community Training Center.
- Served 5 people at the High Five program.
- Satisfaction with services provided remained excellent with 100% of consumers and stakeholders indicating satisfaction.



# EO Employment



- Supported 11 people in employment services.
   Total diversions for the year of all
- 100% of consumers and stakeholders indicated satisfaction with services.
- Provided Career Exploration opportunities for high school students from Fayette and News Franklin at EO Recycles and at The Attic.





- Diverted 123 tons of cardboard/ paper.
- Diverted over 26 tons of glass
- Total diversions for the year of all materials is over 226 tons. That's a lot of recyclables!
- Continue to partnership with Boonslick Industries, Inc.



- Diverted over 32 tons of textiles.
- Sold over \$28,000 in donated items.
- Inclusive employment opportunity for three individuals.





# Income and Expenses

# INCOME BY % 12% 14% 35% 35% ■ Day Services ■ Service Coordination ■ Supported Living ■ Employment Services ■ Administration

